



CONGRATULATIONS and **WELCOME** to The Gardens on Prairie Rose. We know you will be very happy in your new home. Your new address is _____ Roscoe, Illinois 61073. Your move-in is scheduled for _____ at _____ am/pm.

Once you move in, The Gardens on Prairie Rose will communicate with you by email. Some examples of correspondence that you will receive from us may include but is not limited to:

- | | | |
|----------------|--------------|--------------|
| *Newsletters | *Events | *Invoices |
| *Reminders | *Water Bills | *Updates |
| *Notifications | *Sewer Bills | *Invitations |

If you who do not have email, we will communicate with you by delivering correspondence to your door.

Utility Information:

North Park Public Water (Water Service) Individual bills will be emailed to you from us every other month around the 5th and are due around the 20th the following months: *January, March, May, July, September, November.*

Rock River Water Reclamation (Sewer Service) Individual bills will be emailed to you from us every other month around the 28th and are due around the 17th the following months: *February, April, June, August, October, December.*

You are responsible to pay them both directly to the service provider. As with any utility bills, failure to make payment in a timely manner could result in service disconnection, processing or late fees. We will send the bills to you with ample time to pay them therefore please keep an eye on your email on a regular basis. If you notice that you have not received one of your bills, please notify the office immediately.

The following utilities should be contacted a minimum of 1-week prior to your move-in to establish service. **We will be removing service from our name prior to your scheduled move-in. It is very important that you establish service in your name to avoid disruption in service.**

- | | |
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| <input type="checkbox"/> Commonwealth Edison | 1-800-334-7661(Electric) or www.comed.com |
| <input type="checkbox"/> Nicor Gas | 1-888-642-6748 (Gas Service) or www.nicor.com |

Internet, Cable Television and Telephone:

*Cable, Internet and Telephone Service is available through Spectrum: **1-888-438-2427** You may also visit the local Spectrum store at: 2016 Cranston Road, Beloit WI 53511

*Internet and Phone is also available through Frontier: **1-877-462-8188**

If you have any questions, please contact Kelly or Lisa at 815-623-1808.

The Gardens on Prairie Rose
4711 Prairie Rose Drive Roscoe, IL 61073 Phone: (815) 623-1808 Fax: (815) 623-3828
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